



Kiritaki Aromātai / Client Evaluation Form

Te Rā (Date)	
Ingoa (Name)	

Were your goals met?	<input type="checkbox"/> Fully	<input type="checkbox"/> Partially	<input type="checkbox"/> Not Met
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If you did not meet your goals, what was the main reason?	
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What was/were the most valuable aspect(s) of Te Piki Oranga service?	
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Please rate our performance in terms of the following:

	(1) = Kāore he pai (Not so good)	(2) = Ahua pai (So, so)	(3) = Pai (Good)	(4) = Tino Pai (Very good)	(5) = Pai rawa atu (Excellent)
The kaimahi made me feel welcome and comfortable	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
The advice given was helpful	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
My Health Plan was appropriate for my needs	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
The kaimahi carefully explained health issues to me and how I could manage these	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
The service was culturally appropriate	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Office spaces and consultation rooms are welcoming and comfortable	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Whānau are always at the centre of care	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
The service was easy to access	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

	(1) = Kāore he pai (Not so good)	(2) = Ahua pai (So, so)	(3) = Pai (Good)	(4) = Tino Pai (Very good)	(5) = Pai rawa atu (Excellent)
Whānau are empowered to take control of their own wellbeing	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
My understanding & management of my health issues has improved	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
A holistic approach to the care of the whānau is taken by kaimahi	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
The goals and tasks set helped manage my health issues	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
I felt supported to reach my goals	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

What could the kaimahi have done better?	
Do you have any questions for Te Piki Oranga to improve its services?	
Any further comments	
Please provide us with your e-mail address if you wish to receive a copy for your evaluation.	

Thank you for completing this form. Kia kaha, kia māia, kia manawanui.