



# **Annual General Meeting**

**30 October 2015**

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# 1. INTRODUCTION

Te Piki Oranga Limited is the Māori Health Provider contracted by the Nelson Marlborough District Health Board to deliver Kaupapa Māori primary health services to Māori and populations with unmet health needs in Te Tau Ihu O Te Waka O Maui. The DHB has estimated this unmet need in the Māori and Pacific population to be 2688 people living in Deprivation 7-9 as determined by the decile area that they live in.

## **Our Mission**

Hei oranga ki te whānau o Te Tau Ihu o te Waka a Māui

## **Our Vision**

Kia korowaitia āku mokopuna ki te korowaitanga

“Ascending to the epitome of health” or “to climb in the health stakes”

Te Piki Oranga is a charitable trust and the primary charitable object of the company is to improve the health outcomes and wellbeing of Māori in Te Tau Ihu. The Board make up as of 30 June 2015 is listed below.

Te Piki Oranga Board of Directors.	
Director	Shareholder
Jane duFeu (Chairperson)	Whakatū Marae
Cathleen Walker	Te Kahui o Ngati Koata
Myra Dick	Whakatu Te Korowai Manaakitanga Trust
Kereopa Ratapu	
Keith Palmer	Te Awhina Marae

While Kereopa Ratapu was initially appointed by Te Amo Health, he was appointed as an independent director in August 2014 because Te Amo was not a charitable Trust. All shareholding entities are required to be charitable trusts under the Charities Act. Towards the end of the financial year Te Amo Health gave notice to Te Piki Oranga that they were closing.

Recognising that there would be limited funding and a Māori health provider alone cannot deliver all services to Māori, the NMDHB and Te Roopu Aroha (the original Māori provider managers) undertook a series of community consultation hui and arrived at some health needs priorities:

#### Personal Health

1. Diabetes
2. Cardio Vascular Disease (CVD)
3. Chronic Obstructive Pulmonary Disease (COPD)/Asthma
4. Cancer

#### Tamariki Ora

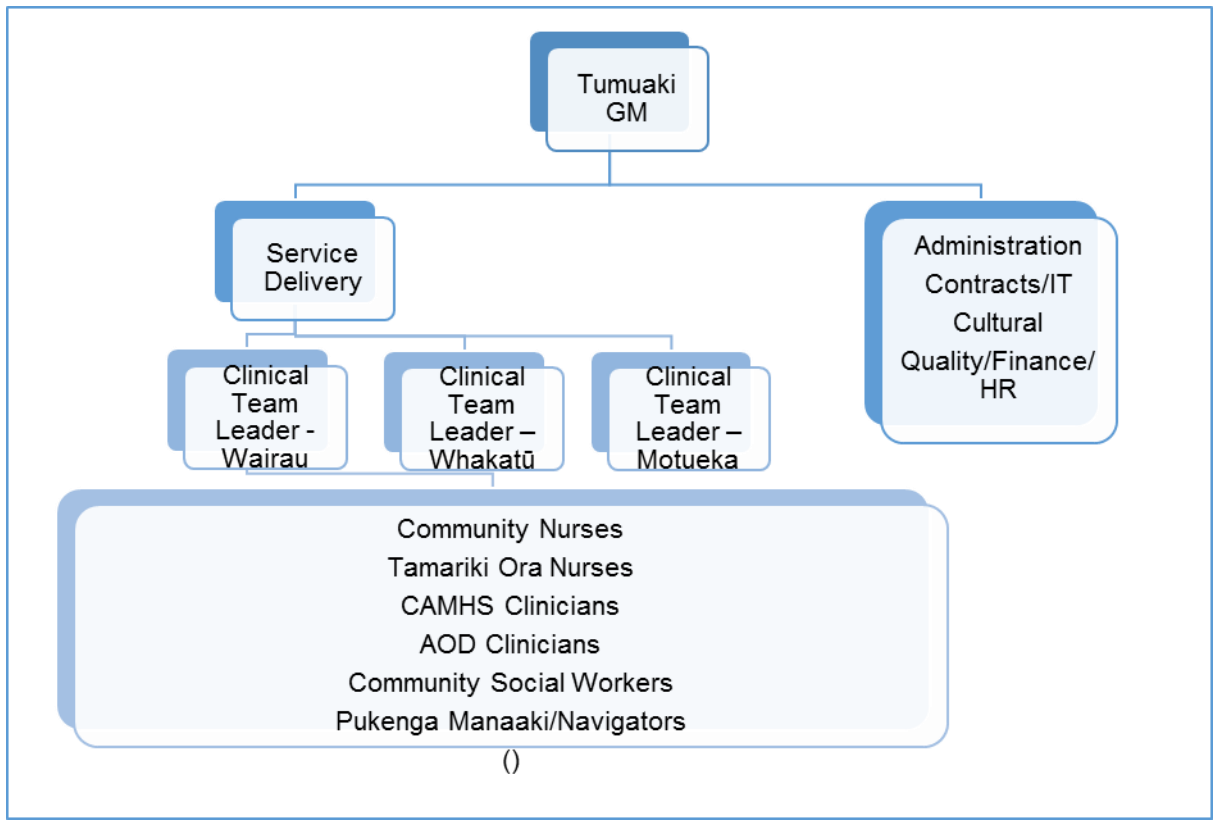
1. Tamariki Ora/Well Child Services (MOH)

#### Mental Health

1. Tamariki, Rangatahi – Child, youth and Adolescent MH (clinicians)
2. Pakeke/Adult (pukenga Manaaki)
3. Addictions/AOD

#### Whānau Ora Model

A new model of service was introduced, based on Māori models of health and consistent with Ta Mason Durie's recent model – Mauri Oho. Te Piki Oranga's Whānau Ora model recognises that social determinants also impact on health and places a social worker in each team. The whānau or individual is at the centre of the model and are supported by the social worker, nurses, counsellors and/or pukenga Manaaki to achieve their health goals. Kaimahi focus on whānau strengths and each team has the ability to wrap services around the whānau. While we are still working on gaining consistency in all our sites, we have had some good feedback from whānau and other providers about the effectiveness of this model in the last 6 months.



## **2. AGENDA**

**TE RA: Friday 30 October 2015**

**TE TAIMA: 2.00pm-3.00pm**

**TE WHARE HUI: Meeting room 2  
Level 1  
281 Queen Street  
Richmond**

### **NGA TIKANGA A TE HUI**

- Mihi whakatau / Karakia
- Apologies
- Sign attendance register

### **NGA KAUPAPA**

1. Chairpersons Annual Report
2. Tumuaki/General Managers Annual Report
3. Annual Financial Report
4. Appointment of Auditor
5. General Business

### **3. Chairpersons Annual Report**

## **Te Piki Oranga Ltd Annual General Meeting Chairperson's Report**

Tihei Mauri ora!

E tangihia ana matou te hunga kua Ngaro atu i te tirohanga kanohi. Nā rātoua tonu ngā kaupapa e arahi nei i mō mātou ngā uri whakatipu e mahi nei. Moe mai rā koutou i te moenga roa okioki ai.

E ngā mana, e ngā reo, e ngā karangamaha nau mai whakatau mai ki tēnei hui a Tau o Te Piki Oranga.

*Welcome to this inaugural Annual General meeting of Te Piki Oranga.*

*The whakatauki: Kia korowaitia aku mokopuna ki te korowaitanga hauora”*

is the essence of what Te Piki Oranga is about. The establishment of this Organisation came about through 3 years of negotiation and co-operation by 7 Māori Providers in Te Taihū to develop a more cost effective, streamlined service to deliver Health to whānau in the region. The aim is for Te Piki Oranga, through its practice based on Mātauranga Māori delivering Kaupapa Māori Services to achieve positive outcomes, to improve Health and Wellness from a holistic perspective for Whānau.

The holistic perspective allows all aspects that contribute to wellness be considered and addressed, by working with the Whānau to achieve positive outcomes and raise their standard of health and wellbeing.

The year started with the appointment of the Tumuaki / General Manager Anne Hobby, who has worked extremely hard to establish the Company and implement service delivery with the appointment of 50 Staff over the 12 month period and the establishment of bases in Motueka, Whakatu and Wairau.

The process has not been without its glitches and challenges, not the least being the loss of 3 Providers from the Board. Firstly Maataa Waka withdrew due to a perception of conflict with their current services, Te Kahui Hauora o Ngati Koata are in a transition stage and Te Amo Health wound up in July 2015. This has seen the appointment of Kereopa Ratapu as an independent Director. The Board welcomed Rangitane and Ngati Apa Directors to the table, just after the end of the financial year.

During the year, the Board met with the Iwi Health Board twice and Nelson Marlborough District Health Board once to update them on progress and developments, as the service was being established. The Board has worked very closely with the Tumuaki, to develop policies and the infrastructure required to run a successful service.



The Board acknowledges and appreciates the hard work carried out by the management team, the clinical team leaders, and staff to make the service the success that it is, in our first year.

The development of results based assessment as a reporting tool is still in its infancy, but it is an exciting initiative and one that the Organisation is committed to achieving positive results for the whānau we serve.

The first year has been completed within budget which has been achieved by good management and monitoring of spending under the watchful eye of the Nelson Bays Public Health accountant, Wolfgang Klöpfer. This arrangement has worked extremely well.

Finally, I wish to acknowledge the hard work and the dedication of fellow Directors in getting Te Piki Oranga established and confirmed by the DHB, to continue operations into 2016.

## **4. Tumuaki/General Managers Annual Report**



Tumuaki-General Manager's Annual Report  
1 July 2014 to 30 June 2015

Tēnei te mihi atu ki a koutou I runga I ngā whakaaro o tēnei wahanga taumaha o te tau. Haere tonu ngā roimata ki a ratou kua mahue mai i a tātou, no reira, e ngā mate haere, haere, haere atu rā

Anei te mihi tino mahara tēnei ki a tātou katoa, te komiti matua o Te Piki Oranga, ngā whānau, ngā hapu, ngā iwi o Te Tau Ihu o Te Waka a Maui.

This is a unique report, as the establishment of Te Piki Oranga Ltd. in 2014 was a unique event that required us to step out into a new frontier of Māori health in Te Tau Ihu O Te Waka A Maui. This report provides an opportunity to thank the many individuals and organisation who gave us awhi and manaaki; from the original Māori health providers, to those from other Māori and Non-Māori organisations who have worked as champions of Te Piki Oranga. I want to thank the Board for their clear vision to provide quality hauora services to enhance and improve Māori health for whānau. They have given a considerable amount of time, expertise and kaitiakitanga to ensure that Te Piki Oranga is appropriate, viable and sustainable.

Although Te Piki Oranga technically started service delivery on 1 July 2014, we did not sign a contract with the Nelson Marlborough District Health Board (NMDHB) until 16.07.2014. While this posed many challenges, a number of organisations were very generous, lending us equipment and demonstrating a huge amount of good will in those first few months. Maataa Waka, Whakatu Marae, Te Korowai Trust, Te Amo Health and Te Awhina Marae housed and supported kaimahi through a difficult transition period. While two thirds of kaimahi transferred over from the original Māori health providers, some did not and new positions were created within the new Whānau Ora model. So over the year we have been hiring staff to compliment the experienced Māori health workforce that we have.

Te Piki Oranga has 47 FTE comprised of: 3 Clinical Team Leaders and a part time clinical leader, 3 social workers ,6 alcohol and drug counsellors, 18 pukenga manaaki (navigators) 6 of whom are dedicated to mental health, 3 Child and Adolescent mental health clinicians, 14 nurses, including 2.6 FTE Tamariki Ora . These kaiwhakahaere and kaimahi deliver services from 5 delivery sites in Wairau, whakatu and Motueka, two marae based and two urban.

My thanks to the Clinical team leaders, Ripeka Houkamou in Wairau, Michelle Edwards and Dianne MacDonald in Whakatu and Anne Hampton (now retired) in Motueka. These challenging positions have required the building of relationships in their rohe while at the same time supporting staff to work in a new way. Change is never easy and it has been constant over the year. Those kaimahi who have worked through the transition have shown themselves to be valuable assets to Te Piki Oranga and Māori health generally.

The end of our first financial year is something of a milestone and provides the opportunity to reflect on the challenges and successes of the organisation. In the past year the Board, management team and staff have worked to establish a financial system, policy frame work, Whānau Ora model of service delivery, referral pathways and a data base/client management system.

Harold Wereta, General Manager, Māori Health and Whānau Ora NMDHB, has supported us in our work. The Iwi Health Forum and NMDHB Board have shown a strong desire for a working relationship as have both PHO's. I have been attending the monthly Top of the South Alliance meetings, where the key players in health from NMDHB and the PHO's determine a programme of population health collaboration and improvement.

The Te Piki Oranga Board, NMDHB and the wonderful Nelson Bays Primary health (NBPH) finance team have worked together with the common aim of supporting primary health services for Māori in Te Tau Ihu. Since 1 July NBPH have provided us with financial and payroll services and the management team moved into the Richmond Health Hub with the Nelson Marlborough Public health Organisation and the NBPH in August 2014. It has been really useful to be on the same floor as the payroll and financial services, facilitating an easy flow of information. As part of our commitment to being a good employer Te Piki Oranga contracts quality and research services from Karake Consultancy and HR advice from Chapman HR.

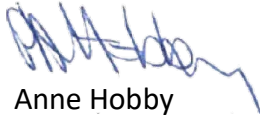
I acknowledge the hard work of my management team based in the Richmond Health Hub, Ratapu Hippolite and Lindi Rule. They have had to be flexible and patient with an ability to think on their feet. Thank heavens they also have a sense of humour. The management team was a small team of three however the Board have recognised the need for additional administration support and the need to develop our own cultural model in the coming year.

The limited capacity and immediate need to establishing the service to meet the expectations of whānau during this inaugural year, has meant that we have not promoted Te Piki Oranga to our communities in any depth. We look forward to this work in the coming year as we also look forward to being more innovative with service delivery now that much of the whariki is in place. We have been working with the NMDHB to identify some good outcome measures as part of results based

accountability so that we can evidence the work we do. We are also keen to research our model.

Finally, we are hearing the call from kaimahi and the Māori community to move into the public health/health promotion space as the treatment model alone is costing our whānau too dearly. Health outcomes for Māori Health in Te Tau Ihu are not as good as for non-Māori in a number of areas, therefore prevention is our best line of defence.

Nāku noa,

A handwritten signature in blue ink, appearing to read 'Anne Hobby', written over a faint, illegible stamp or watermark.

Anne Hobby

Tumuaki- General Manager



28 September 2015

Te Piki Oranga Ltd  
MĀORI HEALTH SERVICES

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### Going Concern Assumption

The considered view of the Directors of the Te Piki Oranga Ltd is that, after making enquiries, the Board has a reasonable expectation that the Company has adequate resources to continue operations for the foreseeable future. For this reason the Board continues to adopt the going concern assumption in preparing the financial report for the year ended 30 June 2015.

The Board have reached this conclusion having regard to circumstances it considers likely to affect the Company during the period of one year from 28 September 2015 and to circumstances which it knows will occur after that date which could affect the validity of the going concern assumption. The key considerations are set out below.

### Operating and Cash Flow Forecasts

The Board has considered forecast information relating to operational profitability and cash flow requirements. The Board is satisfied there will be sufficient cash flows generated from operating activities to meet the investing and financing cash flow requirements of the Company.

Approved by the Board of the Te Piki Oranga Ltd and signed on its behalf.

Chairperson  
28 September 2015